



Truis

IBM Power Solution Bundle



Where Efficiency Meets Excellence

Cut the downtime and cut the costs

Optimised efficiency is not a luxury in today's competitive business environment but is necessary. By leveraging the formidable IBM Power Systems, Truis offers unparalleled support and crafts a bespoke solution designed for your unique needs. With Truis, you don't just streamline operations – you redefine them. Experience the Truis advantage: where IBM's power meets our commitment to excellence. Ensure your business is always ahead and always efficient.

At Truis, we've harnessed the full potential of robust IBM Power Systems and combined them with our top-notch support services. The result? A tailored solution that seamlessly keeps your systems running, empowering you to conquer your business goals with unwavering confidence.

Say goodbye to IT headaches and embrace the future of streamlined productivity where innovation meets efficiency.

Truis Your Trusty IT Partner

At Truis, we offer more than run-of-the-mill support – we deliver a compelling partnership. Our true value lies in an unwavering commitment to providing you and your users with the ultimate experience. From round-the-clock 24x7 support to tailor-made solutions that align perfectly with your budget, we become your trusted IT partner, primed to conquer any challenge that comes your way.



IBM Power Systems: Our Domain of Expertise

Truis has over 40 years of specialised experience in IBM Power Systems and is a regular recipient of IBM Partner Awards, most recently honoured as the APAC Geo Award Winner for the Hybrid by Design category at the 2025 IBM Partner Plus Awards.

Rather than just providing services, our approach is rooted in an intricate understanding of IBM Power Systems. Collaborating with you, we focus on detailed technical specifications to ensure seamless migrations and installations, whether it's new solutions or upgrading existing IBM Power configurations.








Experience the Truis difference

Where unparalleled potential converges with meticulous expertise to ensure your business excels.

Tailoring Your IBM Power Bundle

Before the world of IBM Power Bundles, take a moment to reflect on what your perfect solution entails:

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|---|--------------------------------|--|
|  | Assess your needs | Understand your unique requirements, whether you require basic support or advanced features. |
|  | Scalability matters | Consider your business's future growth and opt for a bundle that adapts and scales seamlessly to your evolving needs. |
|  | Expertise counts | For 40 years, we've mastered IBM Power Systems. As IBM's 2019 Infrastructure Partner of the Year, we don't just endorse; we operate on IBM's foundation. Our certifications include IBM Power Systems Servers (Power5 to Power9), SAN Storage, AIX and i Operating Systems, PowerVM, and PowerHA. Trust in our recognized expertise; with IBM at our core, your business is in expert hands. |
|  | Budget and cost savings | Consolidate with our bundles for cost-effective system support and maintenance. Assess the financial benefits and capitalise on enhanced deals and proactive upkeep. |
|  | Range of services | Our service package bundles cover the full spectrum, from asset management to monitoring, backups, and disaster recovery, tailored to meet your business requirements. |



The Truis Advantage

Unlock cost-effective solutions and simplified operations with dedicated support, allowing seamless business expansion and empowering your business with advanced features.

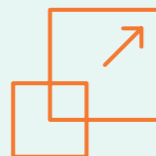
Dedicated Customer Support: 24x7 Assurance

Benefit from the expertise of our engineers available around the clock. With Truis, you're not just getting support; you're getting dedicated 24x7 and on-call assistance, ensuring swift resolution of any technical challenges that may emerge. Experience the commitment and precision that sets Truis apart.



Business Expansion and Scalability

Truis adapts to your changing needs as your business evolves and expands. Our bundled services facilitate quick and efficient setup in new locations or markets, ensuring a smooth transition without the need to deal with multiple vendors.



Advanced Service Management and Transparency

Our packages often include advanced features like backup management, patching and firmware updates, capacity planning, and multipartition replication. These additional offerings empower your business with enhanced capabilities and robust IT infrastructure.



IBM Mastery at Truis: A 40-Year Legacy

For four decades, our award-winning team hasn't just advocated for IBM Power; we've built our business on it. From strategic design to 24/7 unparalleled support, our IBM-certified experts and architects are the embodiment of technical prowess across Power Systems, SAN Storage, and pivotal IBM Operating Systems. Trust in Truis for complete IBM mastery.



IBM Power systems support

| Access to Local Power Systems Experts | | |
|--|--|----------------------|
| On-Call support | 24x7 or 9x5 | |
| Flexible Prepaid | Prepaid Services Allocation, used for BAU activities and/or non-scheduled tasks. Prepaid services are consumed at the rate applicable to the task being performed (L1/L2/L3) | |
| Improve Visibility Through Monitoring and Alerting | | |
| Monitoring, Alerting and Visibility | 24x7 System Monitoring | ✓ |
| | Dashboard | ✓ |
| Proactive Management for Critical Business Systems | | |
| IBM Power Systems Hardware Management | Warranty and Asset Management | ✓ |
| | Firmware Updates (Including HMCs and IBM Tape Libraries) | ✓ |
| | Reporting on OS Patch Levels and Firmware Versions | ✓ |
| IBM Operating System Management | Operating System Updates | ✓ |
| | IBM i BAU Activities | T & M |
| | AIX BAU Activites | T & M |
| Strategic Planning | Annual Health Checks | ✓ |
| | System Performance Reviews and Recommendations | ✓ |
| | Capacity Planning | ✓ |
| Flexible Support Features (Optional) | | |
| Backup Management | Backup Job Monitoring | Per Backup Job |
| | Remediation of Backup Issues | |
| | Report on Backup Status | |
| IBM i Replication (For Maxava HA Customers) Event/Alerts & Notifications | Monitor Replication Status | Per Replication Pair |
| | Maxava HA PTF Updates | |
| | Schedule Audit Reports | |
| | Remediate Replication Issues and Objects ‘On Hold’ | |
| IBM AIX Replication | Monitor Replication Status | Per Replication Pair |
| | Replication Management and Remediation | |
| IBM Storage Systems | IBM Storage System Firmware Updates | Per Storage System |
| | Health Check and Report | |
| | Capacity Planning | |

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I have been in the IT industry for over forty years, almost all of that with IBM hardware and software in several different environments. I am nearing my retirement, but I do not want to leave the company that I am working for without support. I see Truis as the backup to my successor to provide this support.

Wayne Millow
AS400 Systems Manager,
Brown Brothers Engineers



Truis is here for your IBM Journey.

Are you facing challenges with your IBM systems?
Let's address them together.

Our IBM-certified experts are ready to tailor
solutions fitting your business needs and budget.
From initial consultations to continuous support
and adept technology deployment, we align with
your objectives.

Explore our dedicated IBM team and tailored
pricing models by clicking the link below.

[Request a call](#)

Truis

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