Efficient Solutions

Your guide to tailoring the perfect Truis Managed Service Solution for your organisation

Truis

What are managed services?

Managed services offer organisations a strategic way to optimise operations and enhance efficiency. By outsourcing specialised functions, companies can focus on core competencies while benefiting from external expertise. The growing adoption of managed services underscores their value in streamlining processes and bolstering security measures, enabling businesses to remain competitive in a dynamic business landscape.

Statistics reveal that since 2015, an impressive 64% of enterprises have embraced the advantages of managed services to enhance their operational efficiency and focus on their core competencies.

In a recent global survey, PwC found that the highest performing organisations were:

4.2x
more likely to use managed services for strategic advantage.

1.6x
faster to market.

2.4x
more innovative than companies focused solely on cost savings.

Truis

Key benefits of our managed service offering

Reducing The Risk
of unforeseen impacts to your business and due to security incidents or unplanned downtime.

Enhancing The User Experience
with less noise about IT support issues and increasing productivity.

Promote Business Growth
by freeing the internal IT team to focus on strategic initiatives.

The Truis Approach

Choosing Truis as your managed services provider gives you the benefit of cost-effective, fast and flexible solutions managed by expert IT professionals.

Proactive partnership

A truly collaborative managed services partnership means you can trust us to always have your business's best interests in mind.

Security expertise

With certifications in ISO27001 and ISO9001, we understand the importance of secure data management and how to help your business stay protected.

Exceeding expectations

By understanding your overarching business goals, we create solutions and services that contribute to meeting your business outcomes.

Communication and transparency

We genuinely listen to our customers to understand their needs, take feedback onboard and collaborate on solutions.

Truis

Tailored Managed Solutions for You

Truis provides an extensive array of managed services, offering you a selection of cost-effective, state-of-the-art solutions meticulously overseen by seasoned professionals. Whether you're seeking self-service alternatives or comprehensive outsourcing, we comprehensively address your needs.

End User Computing (EUC) Services

- Self-service access
- Hosted Remote Monitoring & Management (RMM) toolset powered by Datto®
- Complete outsourcing of the management of the security and integrity of your EUC devices

Learn more about our EUC Services

Network & Security Infrastructure Services

- Self-service access
- Hosted Network Monitoring platform powered by LogicMonitor®
- Full outsourcing of managing your Network & Security Infrastructure

Learn more about our Network and Security Infrastructure Services

Server Infrastructure Services

- Self-service access
- Hosted Infrastructure Monitoring and Management platform
- Total external management of your server infrastructure

Learn more about our Server Infrastructure Services

Back-Up as a Service (BaaS)

Truis Back Up as a Service (BaaS) is a reliable, secure managed cloud backup and recovery service. We'll manage the entire backup process, providing you with a user-friendly dashboard to manage your data in the cloud.

Learn more about our Back-Up as a Service

Bespoke Solutions

From the smallest service to a comprehensive solution, we can provide truly bespoke service packages that can grow with your business, tailoring a solution that's the most cost-effective and efficient for your business.

Learn more about our Bespoke Solutions

Truis

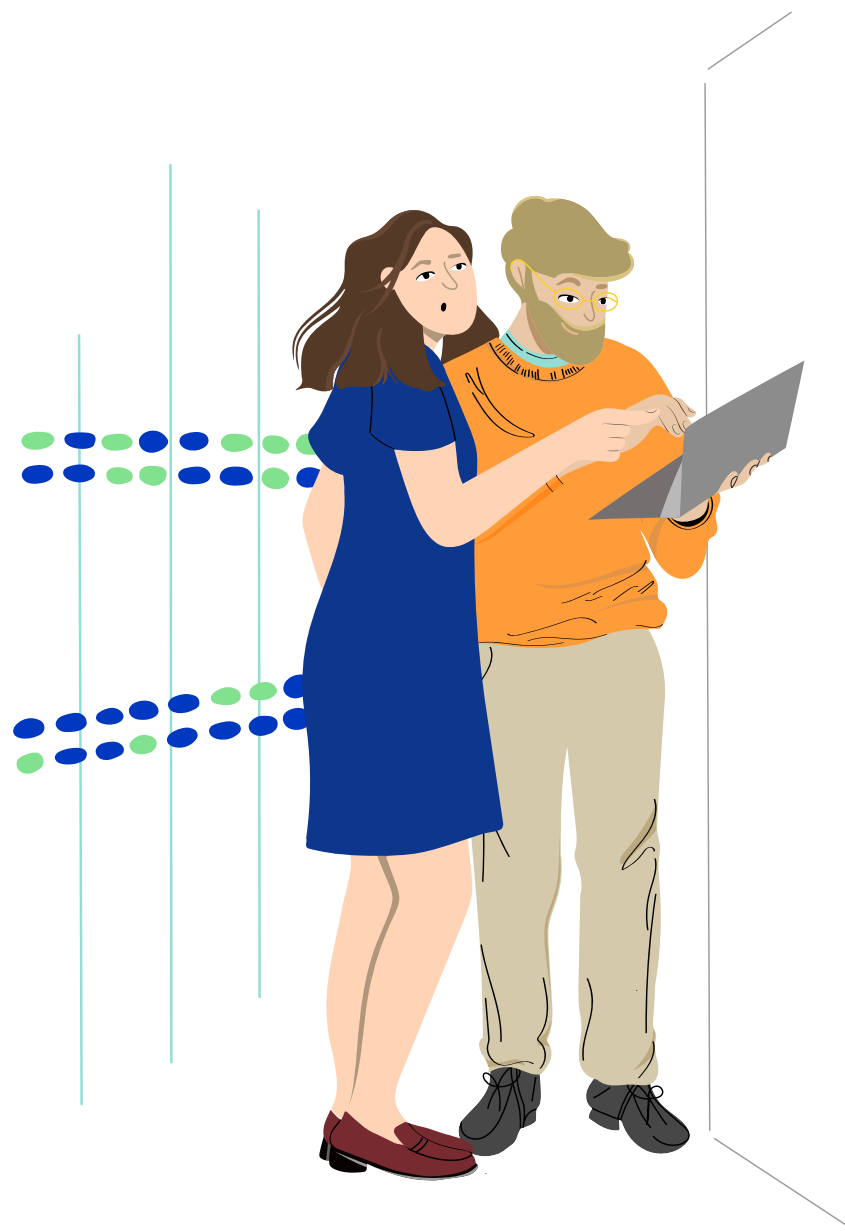# Secure Success with Truis Security Services

At Truis, we are dedicated to delivering an exceptional IT experience to your organisation by providing top-tier security services that transcend the challenges of today's cybersecurity landscape. Our focus lies in empowering you to adopt a proactive stance against potential threats, ensuring you're well-prepared to avert the nightmares that can ensue from security breaches.

Managed Detection and Response

Managed Detection and Response (MDR) — also known as SOC-as-a-Service — is a cost-effective way for organisations to protect their data, systems, and infrastructure while increasing ROI. With MDR, businesses have access to a round-the-clock team of experts to detect, respond and remediate threats in real-time, reducing the risk of data breaches and improving operational efficiency.

Protect Your Data

MDR solution provides 24/7 alert monitoring, threat hunting and a team of experienced analysts who can remediate threats or provide guidance for in-house remediation. Our MDR service prevents, detects and responds to ransomware, malware, trojans, rootkits, backdoors, viruses, brute force attacks and zero-day unknown threats, helping businesses avoid disruptions and financial loss.

Truis

Experience Total Security: Truis Service Inclusions

Threat detection
- Endpoint event and fire access logs
- Crypto mining
- Malicious files and more

Threat support
- Incident remediation

Threat response
- 24/7 Security Operations Centre monitoring
- Incident analysis
- Mitigation action plans

Optional add-ons
- PWND Monitor
- Dark Web ID Monitor

To see how Truis can help your organisation succeed,
learn more about our Security Services.

Truis

truis.com.au

Why Truis
managed services

After 40 years in the business, we know what it takes. Choosing Truis as your managed services provider gives you the benefit of cost-effective, fast and flexible solutions and highly experienced professionals and solutions.

Backed by prominent network and security technology vendors, our solutions are designed to assist you in effectively overseeing the availability, performance, and security of your infrastructure. These solutions stand as a safeguard, ensuring that your business operations remain unaffected by unforeseen downtime disruptions.

What we offer

At Truis, we know that flexibility is important when it comes to managed services, as your needs don't always fit within a box. We treat all of our clients as individuals – which means we're here to do as much or as little as you need to assist with achieving your business goals.

We can manage every aspect of your IT and security services or just take care of a single service you'd like to outsource. Whatever you need, we'll work hard to understand your business needs and go above and beyond to deliver the best possible support.

- **Certified and experienced engineers** to broaden the capabilities available to support your IT environment
- **Stay focused on growing your business** by leaving the IT management to us
- **Know your IT management costs** with a tailored fixed price or pay-as-you-go solution
- **An exceptional and consistent IT support experience** with services aligned to industry standards such as ITIL

Essential security

Truis combines people, processes, and technology to provide essential security capabilities. With certifications in ISO27001 and ISO9001, we understand the importance of secure data management and the steps needed to protect your business

Proactive prevention

- Reduce the time to detect security breaches
- Contain corrupted data if a breach occurs
- Respond swiftly to threat incidents or security breaches
- Empower your business to avoid costly disruptions and damaging data loss

Support you can always count on

- ✓ Peace of mind
- ✓ Speed to action
- ✓ Overarching support and visibility
- ✓ Customised or full service

Truis

Truis

Ready to take the first step?

Contact our team to discuss your requirements, and we can arrange a conversation to discover your best options.

Contact us

Call 1800 777 111
Get in touch via our web form